Hotel Services In Hospitals

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Abstract

Hospitals, which play an important role in the prevention of diseases, improvement and maintenance of health levels, carry out their activities in high competition conditions with the services of diagnosis, treatment and rehabilitation. In addition to the medical services of good quality hospitals provide, another factor in ensuring patient loyalty and satisfaction is hotel services. The aim of this study is to emphasize and offer information about the role, importance, and activity area of hotel services at hospitals. With this aim, the hotel services at hospitals will be explained, referring to the practices and literature information.

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