



Differences of Perception of Job Stress According to The Demographic Characteristics of Hotel Employees

*Murat SAĞBAŞ^a , Lütfi SÜRÜCÜ^b 

^a National Defence University, Atatürk Strategic Research Institute, Department of Defense Management, İstanbul/Turkey

^b European Leadership University, Faculty of Economics and Administrative Sciences, Famagusta/TRNC

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Abstract

The aim of this study is to evaluate that job stress perception may differ according to demographic characteristics and contribute to the existing literature. For this purpose, a questionnaire was applied to the hotel staff in Turkish Republic of Northern Cyprus (n = 278). Statistical analyzes were made using SPSS for Windows 23.0 package program. For the determination of the demographic characteristics of the participants; frequency, percentage and arithmetic mean tests were performed. In order to determine whether work stress perceptions differ according to their demographic characteristics, t test and one-way Anova tests were performed. Participants; In the analyzes made by considering gender, marital status, age, education status and work experience, it is seen that perception of job stress differs according to certain situations. It is evaluated that the findings obtained as a result of the research will constitute a source for the researches to be made for the hospitality industry.

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* Corresponding Author

E-mail: muratsagbass@gmail.com (M. Sağbaş)

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